

Thank you for choosing me to help you find the best option for your insurance needs.
Please keep this information for your records and future needs. Please call with any questions.

Health Insurance Marketplace Information (healthcare.gov)

Application ID: _____

Est. Yearly Household Income: _____ Monthly Tax Credit _____

Insurance Company: _____ Monthly Premium you pay: _____

Customer Service Phone Number: _____ Member Number: _____

Due Date of 1st Premium: _____ Policy Effective Date _____

Requested Documents: _____ Yes No Yes No
Due Date of Documents: _____ Paid 1st month's Premium Set up Auto Pay

Important information to know

- Please contact us before contacting the Marketplace.** We strive to make things easier for you and often can answer the questions without the long hold time, the confusion and the mistakes.
- Try to ignore the emails from healthcare.gov** regardless how they are worded.
- You **might** get an email from healthcare.gov stating "Pay your premium right now. Log in and pay or you will get canceled." Healthcare.gov doesn't know if you paid or not and you can't log into healthcare.gov to pay. Payments **are done directly with the insurance company you are enrolled with.**
- You can adjust** your estimated income anytime throughout the year. Just contact us and we will get it done quickly and efficiently.
- Questions about who is covered in your network and who is not, need to be addressed to the insurance company directly. They can also answer questions about policy, deductibles and co-pays throughout the year.
- Please **give us requested documents** instead of mailing them to the Marketplace. Mailing them can lead to longer times of approval and hardcopies have been lost. We will scan them and attach them directly to your account.
- Open all** regular **mail** that comes **from Healthcare.gov**. If you are confused by the paperwork, please call us, but never throw it away without opening it. Important information is mailed to you, not emailed.
- Someone may call you from healthcare.gov. If that happens, ask what information they need and tell them you will contact your agent to complete it. That way you will avoid the few scams that **are out there. We are always happy to help!**