

<https://quote.nationalgeneral.com>

Username:

Password:



National General Accident & Health Cheat Sheet

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About National General: <http://www.natgenhealth.com>

Nat Gen Sales YouTube Training Site: [National General Accident and Health's Youtube Channel](#)

Reference

National General Accident & Health Customer Service Lines:

Agent Services	888-376-3300	
Member Services	888-781-0585	
Short Term Medical	866-596-5817	
Supplemental plans	855-212-5014	
Quoting Support	833-870-6137 #2	E: coveragebuildersupport@ngic.com
IMG Travel Appoint	Click here to get appointed with IMG - Travel Insurance Products	

Pre-Sale / Sale

Agent Quoting Site (Nat Gen Coverage Builder)

Quick quotes; Generate contacts and send/save proposals; create custom coverage packages; and access your custom quote and apply links to add to your website or send to clients.

- Go to: <https://quote.nationalgeneral.com>
- Create a username and password if you have not already.

Create bundled packages easy:

- [Preferred Package - How To - 1-Minute Wisdom](#)

Custom quote and apply links:

- <https://quote.nationalgeneral.com>
- Settings – ePro Links – highlight, copy and paste
- Call us if you want us to customize these for your use.

Leads!

- Click on: <https://quote.nationalgeneral.com>, then “Leads.”

Medicare Supplement

- <https://ngah.triadtpa.com/> Triad Support Number: 866-916-8816
- You must register if logging in for the first time. You will need your agent ID.
- Email Lisa.Peil@ngic.com for your ID.

Post Sale

Agent Back Office <https://ngahagents.ngic.com>

- Customer policy status; download client lists, and more.

Commissions www.eagentcenter.com

- Please contact Misti Lindstrom with any questions
- Company Name: NGIS
- User Name: NPN (Agency NPN if we are paying commission to a TIN; Personal NPN if we are paying commission to your SSN)
- Password: Last 6-digits of your SSN or TIN (to coincide with how we are paying commission.) You will be prompted to change this at first login.
- Our default is to pay commissions “as earned.” As earned commissions are paid mid-month for business issued during the previous month and are viewed on your Monthly Statements.

Member site www.mynatgen.com

- A member can access; view and print their policy documents; print electronic ID cards; view/change billing, and more.
- Electronic ID cards available for STM; Dental PPO; Dental Indemnity and Foundation Health. Claim form needed only for other products.

Claims <https://www.ngah-ngic.com/claims.php>

- Member Forms drop-down menu; Select the appropriate claim form, and click to download.
- Directions on where to submit the claim is indicated on the claim form. Members can also call Member Services or the claims contact number on the back of their ID card.

Life Association

TrioMED: <http://preferredmember.lifemembership.org>

Telemedicine

Set up 866-500-7065

Short Term Medical FAQ

STM network link

- MyNatGen.com/AetnaOpenChoicePPO

STM Guarantee Issue

- If someone does not qualify after answering questions, they will receive a “not eligible” message.
- Customer can click on orange proposal button and create a new quote, or, agent can go back into contacts and create a new proposal for GI.
- Guarantee issue plan availability varies by state.

Life Association

Short Term Medical: <http://primemember.lifemembership.org>

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